**Airedale**

**Services**

**HOSPITAL SERVICES**

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| **Service Name** | **Acute Therapy Services (Physiotherapy and Occupational Therapy)** |
| **Main Speciality** | Acute and elective surgery, orthopaedics, Medical, Cardio respiratory and stroke/ neuro |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | **Acute team Therapy manager-** Sara Lewis 01535 293653  **Therapy team leaders**  **Orthopaedics**- Mandy Shepherd 01535 652511 bleep 3232  **Cardio respiratory & surgery**- Helen Goulding 01535 652511 bleep 3111  **Medical**- Teri Loftus 01535 652511 bleep 3246  **Frail Elderly Pathway team**- Sara Robinson 01535 652511 bleep 3191  **Stroke/ Neuro-** Carol Blackwell 01535 294052 |
| **Website** | N/A |
| **Service Lead** | Sara Lewis Principal Therapist |
| **Contact e-mail** | [sara.lewis@anhst.nhs.uk](mailto:sara.lewis@anhst.nhs.uk)  [mandy.shepherd@anhst.nhs.uk](mailto:mandy.shepherd@anhst.nhs.uk)  [Helen.goulding2@anhst.nhs.uk](mailto:Helen.goulding2@anhst.nhs.uk)  [Teri.loftus@anhst.nhs.uk](mailto:Teri.loftus@anhst.nhs.uk)  [Sara.robinson@anhst.nhs.uk](mailto:Sara.robinson@anhst.nhs.uk)  [Carol.blackwell@anhst.nhs.uk](mailto:Carol.blackwell@anhst.nhs.uk) |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | The acute therapy service is based at Airedale General Hospital and consists of 5 integrated therapy teams of OT and physiotherapy staff:-  Orthopaedic team, Cardio respiratory & surgery team, Medical team  Frail Elderly pathway team, Stroke neuro team  The specialist teams are ward based and have timely response to referrals for therapy assessments for ward based patients and frail elderly patients in ED.  The therapists assess, agree goals with patients, formulate and carry out treatment plans/ functional rehab plans in order to optimise patient’s abilities for discharge. The therapists work closely with the MDT on the wards and in community in discharge planning including referrals for rehabilitation in Intermediate care beds, community settings, patients’ homes and outpatient departments where indicated. |
| **Exclusion Criteria** | All ward based adults and children are covered by the acute therapy teams apart from Maternity and Gynaelogical patients who are covered by the separate Women’s Health therapy service |
| **Catchment Area** | Primarily for the patients within the Airedale, Wharfedale and Craven area however due to the hospital location there are also patients from Bradford Met area and East Lancashire and out of area patients |
| **Referral Process** | The teams pick up referrals on a daily basis from the ward handover with nursing staff and MDT.  Inter hospital transfer patients and major trauma repatriations will usually have a rehab prescription in the patient’s notes. |

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| **Service Name** | **Outpatient Physiotherapy Services** |
| **Main Speciality** | MSK outpatient physiotherapy |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | **MSK Therapy services manager-** Kelvin Whiting 01535 293659  **Physiotherapy team leaders**  **Airedale General hospital-**Mark Whiteley 01535 293652  **Skipton General hospital-** Rachel Tiplady 01756 701726  **Ilkley Coronation hospital**- David Tweed 01943 885150  **Bingley Canalside**- Frances Jones 01274 221043  **Settle Health centre-** Jonathan Northrop 01729 822205 |
| **Website** | N/A |
| **Service Lead** | Kelvin Whiting Therapy services manager |
| **Contact e-mail** | [kelvin.whiting@anhst.nhs.uk](mailto:kelvin.whiting@anhst.nhs.uk)  [mark.whiteley@anhst.nhs.uk](mailto:mark.whiteley@anhst.nhs.uk)  [Rachel.tiplady@anhst.nhs.uk](mailto:Rachel.tiplady@anhst.nhs.uk)  [David.tweed@anhst.nhs.uk](mailto:David.tweed@anhst.nhs.uk)  [Frances.jones@anhst.nhs.uk](mailto:Frances.jones@anhst.nhs.uk)  [Jonathan.northrop@anhst.nhs.uk](mailto:Jonathan.northrop@anhst.nhs.uk) |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | The Musculoskeletal Outpatient Physiotherapy service is based at Airedale General Hospital and consists of 6 teams of specialist musculoskeletal outpatient physiotherapy staff working throughout the Airedale District. These teams are based at locality sites including: Airedale, The Oaks, Canalside, Skipton, Ilkley, and Settle. Staff are also involved in outreach clinics within GP practices. Our patients may be referred to us from:   * A General Practitioner (GP). * Orthopaedic, rheumatology and other hospital consultants * Musculoskeletal triage service – GPs refer to this service which provides highly specialist triage, assessment and diagnosis for musculoskeletal conditions which are more complex. After initial assessment and diagnosis by the MSK service, patients may require a range of physiotherapy treatment.   Musculoskeletal physiotherapy outpatient staff provide an equitable and timely comprehensive assessment, treatment and advice service to patients who have musculoskeletal and orthopaedic conditions. Following physiotherapy assessment a treatment plan /rehabilitation goals are agreed with the patient and appropriate evidence based treatment is carried out accordingly. |
| **Exclusion Criteria** | Adults and children with musculoskeletal/orthopaedic conditions |
| **Catchment Area** | Primarily for the patients within the Airedale, Wharfedale and Craven area however due to the hospital location there are also patients from Bradford Met area and East Lancashire and out of area patients |
| **Referral Process** | Physiotherapy referral form – referral directly to the musculoskeletal outpatient team locality base. Inter locality site transfer of patients is based on patient address/patient preference. |

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| **Service Name** | **Inpatient Complex Rehabilitation** |
| **Main Speciality** | Patients with on-going complex rehabilitation need |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | 01535 292051 / 01535 292746 |
| **Website** | N/A |
| **Service Lead** | Dr Elizabeth Stoppard |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | Ward 5 at Airedale Hospital can take inpatient transfers and Dr Stoppard can offer liaison rehabilitation advice to patients on other wards, such as the trauma unit. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Airedale |
| **Referral Process** | Via Telephone |

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| **Service Name** | **Outpatient Complex Rehabilitation** |
| **Main Speciality** | Patients with on-going complex rehabilitation need |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | 01535 292751 |
| **Website** | N/A |
| **Service Lead** | Dr Elizabeth Stoppard |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | Dr Stoppard can follow up outpatients in clinic by referral. The rehabilitation team can also offer outpatient therapy by referral. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | N/A |
| **Referral Process** | By telephone |

**COMMUNITY SERVICES**

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| **Service Name** | **Adult and Community Services** |
| **Main Speciality** | Social Care |
| **Host Trust** | City of Bradford Metropolitan District Council |
| **Address** | 438 Killinghall Rd, Bradford BD2 4SL |
| **Contact Telephone Number** | 01274 435400 |
| **Website** | [www.bradford.gov.uk/bmdc/contact\_us/contact\_us\_by\_telephone/adult\_services\_access\_get\_in\_touch](http://www.bradford.gov.uk/bmdc/contact_us/contact_us_by_telephone/adult_services_access_get_in_touch) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | Council |
| **Service Overview** | The service can arrange help for,   * [home care](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/getting_help/home_care.htm), * [day care](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/getting_help/day_care.htm) (care away from home during the day) in a day or resource centre * [advocacy](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/living_independently/advocacy.htm) (where someone needs an independent person to help represent their interests to get the services they need where they may not have family or friends that could help)regular visits by a nurse or social worker * [direct payments](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/money/direct_payments.htm) (to allow you to buy in your own help)[support for carers](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/information_for_carers/for_carers.htm) (such as our sitting service)[the care navigation service](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/care_navigation.htm) – (this service supports people who are having difficulties to find ways to remain in control. It is aimed at people whose needs have been assessed and do not qualify for any money from us)providing equipment or minor adaptations to the home * towards help in getting a job or finding an education course * a short break where you spend a brief time in a care homehelp to move to more suitable accommodation, possibly with support available on site * longer term placement in a [care home](http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/getting_help/residential_and_nursing_home_care.htm) |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Support people in their own homes across Bradford, Airedale, Wharfedale and Craven. |
| **Referral Process** | Adult Services Direct: 01274 431704  Adult Social Work Team: 01535 618400  Social Services OT: 01274 435252 (open 10-3, telephone referrals only)  Paeds OT: 01274 437912 |

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| **Service Name** | **District Nursing** |
| **Main Speciality** | Residential Nursing |
| **Host Trust** | Bradford District Care NHS Foundation Trust |
| **Address** | Westbourne Green Community Health Centre, 50 Heaton Road, Manningham,, Bradford, BD8 8RA |
| **Contact Telephone Number** | Tel: 01274 322238 Fax: 01274 322930 |
| **Website** | [www.bdct.nhs.uk/district-nurses/](http://www.bdct.nhs.uk/district-nurses/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | District Nursing service provides nursing procedures including wound dressing or giving injections. Palliative care and end of life care. Support and advice on health care, long-term conditions and preventing ill health. Advice and information on a range of health issues. |
| Exclusion Criteria | For patients in homes e.g. falls  Consider talking to DNs first before referral |
| **Catchment Area** | Bradford, Airedale, Wharfedale and Craven. |
| **Referral Process** | Via telephone |

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| **Service Name** | **Hospital at Home** |
| **Main Speciality** | Support for people coming home from hospital |
| **Host Trust** | Carers’ resource |
| **Address** | N/A |
| **Contact Telephone Number** | 01274 531377 |
| **Website** | <http://www.carersresource.org/home-from-hospital/> |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | Charity |
| **Service Overview** | Home From Hospital is for adults who live in Bradford, Airedale and Wharfedale who are being discharged home and need extra support. People we can help include:   * patients at risk of readmission to hospital * people worried about how they will cope when they get home * people with dementia and long term conditions * people living alone and people living with someone   The Home from Hospital team and volunteers ease the process of settling back home. They enable people to regain confidence and independence. The service includes a home visit to discuss any concerns and immediate needs the person may have |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | The Carers' Resource is the local, specialist carers' centre for the  Bradford and Airedale, Harrogate and Ripon and Craven districts of Yorkshire. |
| **Referral Process** | To refer to Home From Hospital contact us:  Tel: 01274 531377  Fax: 01274 449673 |

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| **Service Name** | **Airedale Collaborative Care Team (ACCT)** |
| **Main Speciality** | Supports people in their own homes |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | Tel: 01535 292585 |
| **Website** | [www.airedale-trust.nhs.uk/services/community-care/airedale-collaborative-care-team/](http://www.airedale-trust.nhs.uk/services/community-care/airedale-collaborative-care-team/) |
| **Service Lead** | Joint venture between Airedale NHS Foundation Trust, Bradford Metropolitan Council, Czjaka Care Group and Carers Resource and local GPs |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | ACCT help people to avoid admission to hospital and also assist in early discharge from hospital by supporting people in their own home or in the inpatient care beds. ACCT also offers rehabilitation programmes that meet individuals’ needs to facilitate independence, mental health nurse specialist, support workers and social care workers. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | For patients resident within Airedale. |
| **Referral Process** | Referrals can be made direct to the team on 01535 292585. The services is available 24 hours per day, 365 days per year. |

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| **Service Name** | **Occupational Therapy** |
| **Main Speciality** | Occupational Therapy |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | Canalside Healthcare centre, Bingley – 01274 221051 Coronation Hospital, Ilkley – 01943 885153 Manorlands Hospice – 01535 640169 [Skipton General Hospita](http://www.airedale-trust.nhs.uk/services/community-care/skipton-hospital/)l – 01756 701703 The Oaks Resource Centre, Keighley – 01535 607355 |
| **Website** | [www.airedale-trust.nhs.uk/services/occupational-therapy/](http://www.airedale-trust.nhs.uk/services/occupational-therapy/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | Occupational therapy provides practical support to enable people to overcome any barriers that prevent them from doing the activities that matter to them, and helps to increase people’s independence and satisfaction in all aspects of life. An occupational therapist will work with you and consider all your needs – physical, psychological, social and environmental. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Available to residents within the Airedale regiona |
| **Referral Process** | Via telephone to the services |

**CHARITIES**

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| **Service Name** | **Headway Bradford** |
| **Main Speciality** | Headway Bradford aims to offer support and self-help to those whose lives have been affected by brain injury; those who have sustained a head injury, their family members, carers and associated professionals. |
| **Host Trust** | N/A |
| **Address** | Headway Bradford, CPB 3, C/o Kirkgate Centre, 39A Kirkgate, Shipley, West Yorkshire, BD18 3EH |
| **Contact Telephone Number** | 07856 076866 |
| **Website** | [www.hadwaybradford.org.uk](http://www.hadwaybradford.org.uk) |
| **Service Lead** | **Pam Drake: Chair/Secretary** |
| **Contact e-mail** | [headway\_bradford@hotmail.co.uk](mailto:headway_bradford@hotmail.co.uk) |
| **NHS or Private Organisation** | Charity |
| **Service Overview** | We aim to offer support and self-help to those whose lives have been affected by brain injury; individuals who have sustained a head injury, family members, carers and associated professionals (click [About Us](http://www.headwaybradford.org.uk/about-us/) to find out more).  We also work to raise awareness about brain injury within the wider community so that more people are informed as to how brain injuries occur and how they can change lives. |
| **Exclusion Criteria** | For Adults only |
| **Catchment Area** | Bradford |
| **Referral Process** | Self-referral: 07856 076866 or National Freephone Helpline: 08088 002244  Additional forms for becoming a member of Headway, there is no charge for membership and members are not expected to attend meeting unless they want to but Headway would keep in touch with members by a bi-monthly newsletter. |

**EQUIPMENT SERVICES**

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| **Service Name** | **Bradford and Airedale Community Equipment Services (BACES)** |
| **Main Speciality** | Equipment |
| **Host Trust** | City of Bradford Metropolitan District Council |
| **Address** | N/A |
| **Contact Telephone Number** | 01274 435260 |
| **Website** | <http://www.bradford.gov.uk/bmdc/health_well-being_and_care/adult_care/living_independently/community_equipment_baces> |
| **Service Lead** | N/A |
| **Contact e-mail** | [ot.stores-hds@bradford.gov.uk](mailto:ot.stores-hds@bradford.gov.uk) |
| **NHS or Private Organisation** | N/A |
| **Service Overview** | The Bradford and Airedale Community Equipment Service (BACES) is a partnership between Bradford Social Services and the NHS in Bradford and Airedale.  This service has been set up to provide a wide range of equipment, to patients live more independently.  All our equipment is clean and maintained to the highest standards. Equipment to help with:   * moving, handling and walking * bathing, showering and toileting * household and kitchen tasks * nursing tasks |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | N/A |
| **Referral Process** | Occupational Therapist can discuss needs with patients and agree on the equipment that will be suitable.  Direct via telephone or through District Nursing |

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| **Service Name** | **Disability Equipment Bradford** |
| **Main Speciality** | Advice about equipment |
| **Host Trust** | Charity |
| **Address** | 103 Dockfield Road, Shipley, Bradford, BD17 7AR |
| **Contact Telephone Number** | 01274 592474 |
| **Website** | [www.bradforddisabilityservices.co.uk/equipment/](http://www.bradforddisabilityservices.co.uk/equipment/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | Charity |
| **Service Overview** | Disability Equipment Bradford aims to provide people with disabilities, their carers and families with the tools and equipment needed throughout everyday life. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | N/A |
| **Referral Process** | Contact directly via telephone |

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| **Service Name** | **Airedale Orthotics** |
| **Main Speciality** | Equipment |
| **Host Trust** | Airedale NHS Foundation Trust |
| **Address** | Mobility Services Department Orthotic Service, Airedale General Hospital, Skipton Road, Steeton, Keighley, BD20 6TD |
| **Contact Telephone Number** | Tel: 01535 292607 |
| **Website** | [www.airedale-trust.nhs.uk/](http://www.airedale-trust.nhs.uk/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | NHS |
| **Service Overview** | N/A |
| **Exclusion Criteria** | Only for children or young person who requires orthotic intervention. |
| **Catchment Area** | N/A |
| **Referral Process** | Via telephone |

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| **Service Name** | **British Red Cross** |
| **Main Speciality** | Short Term Wheelchair Loan/Hire |
| **Host Trust** | N/A |
| **Address** | Beech House, 333 Leeds Road, Bradford, BD10 9AB |
| **Contact Telephone Number** | 01274 620999 |
| **Website** | [www.redcross.org.uk/What-we-do/Health-and-social-care/Independent-living](http://www.redcross.org.uk/What-we-do/Health-and-social-care/Independent-living) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | Charity |
| **Service Overview** | We provide short-term loans of mobility aids to people in need, including wheelchairs. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | N/A |
| **Referral Process** | Through the website or via telephone |

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| **Service Name** | **Age Concern** |
| **Main Speciality** | Equipment |
| **Host Trust** | N/A |
| **Address** | Unit 8 Airedale Centre, Cooke Lane, Keighley, BD21 3PF |
| **Contact Telephone Number** | 01535 610100 |
| **Website** | [www.ageuk.org.uk/bradfordanddistrict/](http://www.ageuk.org.uk/bradfordanddistrict/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | N/A |
| **Service Overview** | From home adaptations such as stairlifts, bathrooms and chairs through to mobility scooters and hearing aids. They provide products and services that can help patients stay safe in their home and connected to friends, family and local community. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Bradford Council areas only |
| **Referral Process** | Via telephone |

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| **Service Name** | **Disability Equipment Bradford** |
| **Main Speciality** | Equipment |
| **Host Trust** | N/A |
| **Address** | 103 Dockfield Road, Shipley, BD17 7AR |
| **Contact Telephone Number** | 01274 592474 |
| **Website** | [www.bradforddisabilityservices.co.uk/](http://www.bradforddisabilityservices.co.uk/) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | N/A |
| **Service Overview** | Disability Equipment Bradford aims to provide people with disabilities, their carers and families with the tools and equipment needed throughout everyday life. |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Bradford and Airedale Area |
| **Referral Process** | Via telephone |

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| **Service Name** | **Morley Street Resource Centre** |
| **Main Speciality** | Equipment |
| **Host Trust** | N/A |
| **Address** | 124 Morley Street, Bradford, West Yorkshire, BD7 1BB |
| **Contact Telephone Number** | 01274 435001 |
| **Website** | [www.bradford.gov.uk/bmdc](http://www.bradford.gov.uk/bmdc) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | N/A |
| **Service Overview** | Offers social and rehab services to adults or children with visual impairment as well as mobility training and daily living skills. Also has day centre with drop in centre and resource centre with daily living equipment on display |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | Bradford area |
| **Referral Process** | Via telephone |

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| **Service Name** | **Shopmobility** |
| **Main Speciality** | Equipment |
| **Host Trust** | N/A |
| **Address** | N/A |
| **Contact Telephone Number** | Bradford Oastler Centre - 01274 434076  Shipley Town Centre - 01274 437020  Keighley Town Centre - 01535 618225 |
| **Website** | [www.bradford.gov.uk/bmdc/transport\_and\_infrastructure/transport\_for\_disabled\_people/shopmobility](http://www.bradford.gov.uk/bmdc/transport_and_infrastructure/transport_for_disabled_people/shopmobility) |
| **Service Lead** | N/A |
| **Contact e-mail** | N/A |
| **NHS or Private Organisation** | N/A |
| **Service Overview** | Hire motorised scooters, powered wheelchairs and manual wheelchairs, they also sell a range of small mobility equipment.  Staff will help by arranging equipment. They will also help with requirements. All equipment for hire is maintained and serviced regularly |
| **Exclusion Criteria** | N/A |
| **Catchment Area** | N/A |
| **Referral Process** | Contact your Shopmobility site either in person or over the telephone. All users must register to use the service; this includes completing a registration form and a practical assessment. |