West Yorkshire Major Trauma Operational Delivery Network (WYMTN) **Management of potential adverse clinical incidents**

The WYMTN provides care to those suffering significant injuries within West Yorkshire. The network aims to ensure that patients are taken to the most appropriate hospital in the first instance (often the Major Trauma Centre at Leeds General Infirmary). Where transfers between units are necessary the network aims to ensure that these transfers occur promptly and safely.

The WYMTN bimonthly quality improvement forum acts as a focus for the reporting of issues with the care provided to major trauma patients. While many of these issues relate to organization, process and pathway many will highlight potential issues with the quality of care delivered to patients. The network has a responsibility to ensure:

1. That any clinical issues are appropriately investigated.

2. That appropriate remedial actions are instituted.

3. That the learning from investigation of these incidents is shared across the network to all the constituent organisations.

This policy lays out a framework intended to achieve these key aims.

1. Any concerns related to the care of major trauma patients should in the first instance be reported to the clinical lead for major trauma at the organization to which the reporter belongs.

2. The reporter **must** also follow the clinical incident reporting policy of their organization.

3. If they believe it to be necessary the clinical lead for major trauma will report the incident to the WYMTN clinical lead either directly or through the WYMTN QI forum using the WYMTN incident reporting form or via the website (once operational).

4. The WYMTN clinical lead is responsible for ensuring that:

a/ That any other relevant organizations are informed via their clinical lead

b/ The results of any investigations are collated

c/ That appropriate action plans are in place to remedy any issues identified by the investigations – particularly when such issues relate to network function

d/ That relevant lessons are shared across the network.

e/ Maintaining a record of all incidents and outcomes together with a regularly updated action plan.

5. Where deemed necessary the WYMTN clinical lead will feedback issues to the Yorkshire & Humber Major Trauma Network, national Clinical Reference Group and other relevant groups (such as the Trauma Audit Research Network and relevant professional groups).